



## Oh Sit! Dog Training Grooming Waiver & Consent Form

Client Name: \_\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_ Province: \_\_\_\_\_ Zip: \_\_\_\_\_

Phone: \_\_\_\_\_ E-Mail: \_\_\_\_\_

How did you hear about us? \_\_\_\_\_

Pet's Name: \_\_\_\_\_ Breed: \_\_\_\_\_

Age: \_\_\_\_\_ Date of Birth: (DD/MM/YYYY) \_\_\_\_\_ Sex: \_\_\_\_\_ Weight: \_\_\_\_\_

Does your pet have current of vaccinations? (Circle one) Yes No Spayed/ Neutered: (Circle one) Yes No

Any health or behavioural problems? \_\_\_\_\_

\_\_\_\_\_

Vet Clinic: \_\_\_\_\_

Address: \_\_\_\_\_ Phone: \_\_\_\_\_

PLEASE READ CAREFULLY, THIS AGREEMENT INCLUDES A RELEASE OF LIABILITY AND WAIVER OF LEGAL RIGHTS AND DEPRIVES YOU OF THE RIGHT TO SUE OH SIT! DOG TRAINING AND RELATED PARTIES. DO NOT SIGN THIS AGREEMENT UNLESS YOU HAVE READ IT IN ITS ENTIRETY. SEEK THE ADVICE OF LEGAL COUNSEL IF YOU ARE UNSURE OF ITS EFFECT. GROOMING POLICES, PROCEDURES AND DOGS RELEASE, WAIVER OF LIABILITY, ASSUMPTION OF RISK AND INDEMNIFICATION AGREEMENT.

- If Owner's pet is hurt or becomes ill, Oh Sit! Dog Training has permission to obtain immediate medical care from the veterinarian of our choice should the pet's veterinarian not be accessible. The pet owner agrees to pay all costs for medical treatment provided, unless illness or injury is a direct result of negligence of Oh Sit! Dog Training employees. Oh Sit! Dog Training will not be held responsible for clipper burn and /or minor nicks resulting from grooming of matted, neglected coats or for irritation caused by removing coat from pets possessing mild to severe skin allergy, nor will we be held responsible for stressful effects grooming may have on a geriatric pet.

- Oh Sit! Dog Training must be notified within 24 hours of any claims by the owner regarding compensation for medical attention given as a result of alleged negligence of our staff. In the event of dispute over owner's claim, Oh Sit! Dog Training will personally consult the attending veterinarian prior to settling any claim.
- Oh Sit! Dog Training is not responsible for any allergic reactions resulting from the manufacturer recommended usage of any products. We take great care in selecting the best products and have few situations with reactions - in saying this, your dog may have extreme needs that go beyond the care we provided. Please let us know within 24 hours and we will do everything we can to help - even if it means giving your dog an extra oatmeal bath.
- Oh Sit! Dog Training is not responsible for pre-existing medical conditions or the aggravation of those conditions: such as, but not limited to, heart disease, arthritis, obesity, infections, or any other medical problem that may be affected by the grooming process.
- The health of each pet is Oh Sit! Dog Training's number one concern. If Oh Sit! Dog Training feels the safety or well-being of the Owner's Pet and/or a grooming associate is in jeopardy, a muzzle may be used or services refused or discontinued. Should the groom need to be discontinued, the owner is still responsible to pay the \$25.00 convenience fee.
- Oh Sit! Dog Training reserves the right to charge additional fees for services we consider over and above the norm covered by our standard rates. Oh Sit! Dog Training reserves the right to refuse service to customers who pose a threat to our employees and other pets in our care, whether it is an aggression problem, health problem, parasite problem, or lice problem.
- Should the owner's pet expose the car/unit/salon with fleas/lice there will be an additional \$50.00 charged to cover Oh Sit! Dog Training expense for fumigation of the car/unit/salon. It is necessary to fumigate to prevent contamination to other dogs.
- It has been our experience that when a pet is "shaved down" or "stripped" as it is called in the grooming profession, pre-existing conditions may appear. When a pet is very matted, air cannot get through to its skin. If the pet has an itch and bites itself, the skin will become sore and will not be able to heal through the matted coat. Stripping uncovers these skin conditions, as well as other skin problems that may have developed from the lack of air and grooming. Please note that it is difficult to strip a matted pet without slightly irritating the skin, since the groomer must get underneath the mats. **THE ONLY WAY WE WILL CONSIDER STRIPPING YOUR PET WILL BE WITH YOUR CONSENT.** There will be an extra charge for this service, because the groomer will need extra blades, extra lubricant for the clipper and more time to slowly and carefully get under the pet's mats.
- **CONSENT** – I entrust my pet to Oh Sit! Dog Training for the purpose of grooming my dog. I understand and am aware that all due care will be taken with my dog for the safety of the dog and the groomer. I am aware that neglect of my dog's coat can be a cause for problems after grooming such as clipper/brush irritation. If my dog is wiggly or doesn't remain still during grooming, accidents can happen such as nicks/scrapes from clippers or scissors.
- **MATTED COAT** – I am aware that if my dog's coat is matted, I have the following three options:
  - - I can brush the coat out and return at a later date for grooming.
  - - Oh Sit! Dog Training will de-mat my dog for \$15 per half hour in addition to the regular grooming fee if it does not overly stress my dog out. I understand that time and costs associated with de-matting are unpredictable and subject to the particular condition of the dog.

- - Request a shave down and start over. Additional fees may apply.
- PERSONAL PROPERTY – I agree that Oh Sit! Dog Training will not be responsible or liable for any lost, stolen, or damaged personal property belonging either to my dog or me. I also understand and agree that my dog's collar may be removed in the grooming area to prevent injury to any dog.
- CANCELLATION POLICY – I understand that I may be charged a \$25 fee, if I fail to cancel my grooming reservation 25 hours in advance. If no billing information is available, this fee will be added onto my next grooming bill.
- RIGHT TO REFUSE SERVICE – Oh Sit! Dog Training has the right to refuse service for any reason it deems. In the event of a dog that cannot be groomed safely without danger to the groomer/employees/ or others, Oh Sit! Dog Training will use muzzles, e-collars, slings, straps, etc. Grooming services may be stopped mid-groom if necessary for the safety of the dog or groomer. Grooming fees may still be applied.
- DOGS PHOTOS AND VIDEO RELEASE – I agree to allow Oh Sit! Dog Training, its owners and employees, to use my dog's name and any images or likeness of my dog taken while he/she is a dog at Oh Sit! Dog Training, in any form or format, for use, at any time, in any media, marketing, advertising, illustration, trade or promotional materials.
- DUTY TO DISCLOSE – I have disclosed and will continue to disclose on an ongoing basis, any and all medical or other conditions, including but not limited to personality concerns or behaviors that may affect, limit or prevent my dog's ability to be at Oh Sit! Dog Training.
- WAIVER, RELEASE AND INDEMNIFICATION - I hereby agree to expressly and forever generally waive, discharge claims, indemnify, release from liability, save, hold harmless, and defend Oh Sit! Dog Training, their invitees, sponsors, advertisers, owners, officers, directors, employees, volunteers, agents, representatives, leasers, and all others having interest in Oh Sit! Dog Training (The Releases) from and against any and all injury, liability, claims, litigation, actions, suits, costs, losses, damages, attorney's fees, expenses or demands of every character whatsoever on the account of, arising out of, resulting from or relating in any way to (1) any act or omission of the releases, including negligence, and (2) my or my dog's participation at Oh Sit! Dog Training, or otherwise. I agree that this release shall be binding on me and my successors, heirs, legal representatives, and assigns. I also expressly and forever release Oh Sit! Dog Training from any duty to protect me or my dog(s) from injury of any kind, and agree that even if Oh Sit! Dog Training chooses to implement safety precautions; such actions shall not alter the fact that I have released Oh Sit! Dog Training from any duty to protect me or my dog (s).

I have read and fully understand the terms of this "grooming policies, procedures and dog release, waiver of liability, assumption of risk and indemnity agreement (the agreement) and understand that I have given up substantial rights by signing it and have signed freely and voluntarily without any inducement, assurance or guarantee and intend it to be a complete and unconditional release of liability to the greatest extent permitted by the law and agree that if any portion of this agreement is held to be invalid or unenforceable, the remainder of this agreement shall remain in full force and effect. I agree that it is intended that all terms of this agreement control despite any particular statute or law that would otherwise protect me or my dog(s).

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Owner's Signature

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Printed Name

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Date